

LIFE-SAVING PARTNERSHIP

THE GOVERNMENT OF LUXEMBOURG,
Ministry of Foreign and European
Affairs, Directorate for Development
Cooperation and Humanitarian Affairs
has been a member of
**THE EMERGENCY
TELECOMMUNICATIONS
CLUSTER (ETC)**

SINCE
2011

SUPPORTING
HUMANITARIAN OPERATIONS
across the globe with



COMMUNICATIONS IS THE LINK TO SURVIVAL

THE EMERGENCY TELECOMMUNICATIONS CLUSTER (ETC) is a global network of organizations that work together to provide shared communications services in humanitarian emergencies.

The ETC is one of the 11 clusters designated by the Inter-Agency Standing Committee (IASC).

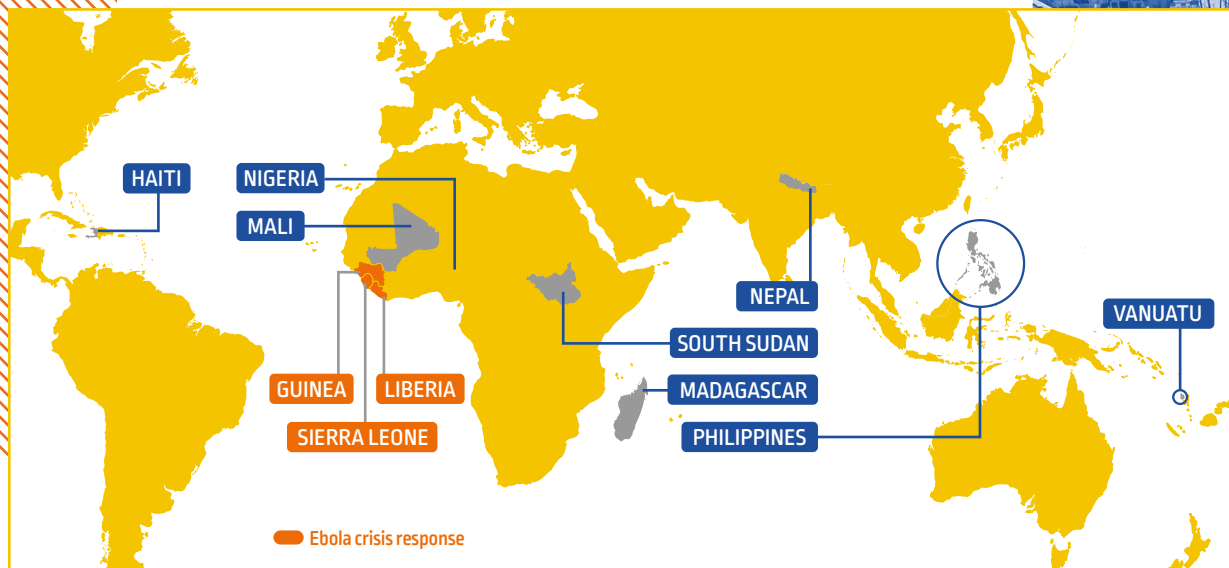
The ETC seeks to ensure that, by 2020, all those responding to humanitarian emergencies – including affected communities – will have access to vital communications services, thereby transforming aid delivery.

CONNECTIVITY TO SAVE LIVES

- Initially a public-private partnership between the Government of Luxembourg and Luxembourg-based companies - SES Techcom Services, HITEC Luxembourg, and Luxembourg Air Ambulance S.A. - emergency.lu is a highly portable, satellite-based, telecommunications platform to rapidly provide internet connectivity at the onset of large-scale disasters.
- emergency.lu is funded by the Luxembourg government and made available to the humanitarian community as a global public good.
- Since the maiden deployment in South Sudan in 2012, the emergency.lu solution has been deployed to support the ETC in natural and man-made disasters across the globe, from Liberia for the Ebola response, to the Philippines after Typhoon Haiyan and Nepal and Haiti after the earthquakes.



EMERGENCY.LU DEPLOYMENTS WITH THE ETC



STORY SNIPPETS

SOUTH SUDAN 2011-2017

“Beach ball satellite terminals and precariously mounted access points have become iconic of the Emergency Telecommunications Cluster (ETC) over the years. The maiden deployment of the then named ‘ETC Response Solution’* was five years ago in South Sudan and since then this combo of equipment has been deployed to provide high-speed internet connectivity to thousands of humanitarians responding to emergencies across the globe.”

*ETC Response Solution comprised two key technologies - emergency.lu and Ericsson Response’s WIDER

PHILIPPINES 2013-2014

“It’s now Friday and the team has doubled in size with the addition of Mike Duffin from Ericsson Response as well as Gilles Hoffman, Serge Wagener and Brice Tavernier from emergency.lu. The ETC response solution was set-up yesterday on the roof of Tacloban City Hall and is now providing internet connectivity to staff from United Nations, Non-Government Organisations and local government coordination groups.”

NEPAL 2015

“Using emergency.lu inflatable satellite antennas, with connectivity managed and distributed by Ericsson Response WIDER, internet services have now been established for humanitarians responding in Deurali and Chautara, two areas worst affected by the earthquake.”



1. Emergency Telecommunications Cluster (ETC) in Nepal, 2015. Photo: WFP / Mariko Hall
 2. Emergency Telecommunications Sector (ETS) in Nigeria, 2017. Photo: WFP / Erika Iglesias
 3. ET Cluster in West Africa, 2015. Photo: WFP



THE GOVERNMENT OF THE GRAND DUCHY OF LUXEMBOURG
 Ministry of Foreign and European Affairs

Directorate for Development Cooperation and Humanitarian Affairs

emergency.lu

UNDER THE GLOBAL LEADERSHIP OF



World Food Programme

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