

A stylized map of Europe with a light blue background. The borders of the countries are outlined in white. Kosovo is highlighted in a solid red color, located in the Balkan region. The text 'Kosovo Luxembourg' is positioned to the left of the map, and 'DEVELOPMENT COOPERATION' is to the right. The date 'March 2018' is located in the upper right area of the map.

**Kosovo  
Luxembourg**

**DEVELOPMENT  
COOPERATION**

March 2018





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# Kosovo, overview

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1,816,200

Population

3,661 USD

GDP - per capita (PPP)  
(Kosovo Human Development Report 2015)

0.8%

Population growth rate

21.5%

Renewable energy consumption  
(% of total final energy consumption)

71

Life expectancy at birth

1,213.30

Energy use (kg of oil equivalent per capita)

167

Population density (people  
per sq. km of land area)

27.5%

Unemployment rate  
(Kosovo Human Development Report 2015)

3.4%

GDP growth (annual %)

10,887 km<sup>2</sup>

Surface area

■ Interventions of Luxembourg Development Cooperation

★ Embassy of the Grand Duchy of Luxembourg and LuxDev Country Office in Pristina, Kosovo



# Luxembourg Development Cooperation: Strategies & Principles

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Luxembourg Development Cooperation is strongly committed to eradicating poverty, particularly in Least Developed Countries (LDCs). While adopting a human-centered approach, actions are designed and implemented in the spirit of sustainable development, including its social, economic and environmental aspects.

Luxembourg Development Cooperation primarily aims at implementing the Sustainable Development Goals (SDGs) by 2030. The main intervention sectors for development cooperation include: health, education, particularly vocational and technical training and access to labour markets, and integrated local development with a strong emphasis on water and sanitation. Relevant initiatives in the field of microfinance are encouraged and supported, both at the conceptual and operational levels.

From a geographic point of view, Luxembourg concentrates its interventions in a limited number of partner countries in order to optimise effectiveness and impact.

Since the year 2000, Luxembourg has been one of the few industrialised countries contributing more than 0.7% of their Gross National Income (GNI) to Official Development Assistance (ODA). In 2016, its ODA amounted to 353 Million EUR, representing 1.02% of GNI. This ODA is channelled through bilateral cooperation, multilateral cooperation, and cooperation through Non-Governmental Organisations (NGOs), as well as through programme support.

Additionally, whenever natural or man-made disasters occur, Luxembourg strongly supports rapid humanitarian assistance through crisis manage-

ment and rescue operations. Disaster prevention and post-disaster transition work are part of Luxembourg's humanitarian assistance strategy.

In parallel, Luxembourg Development Cooperation is actively involved in discussions on new quality standards of international development assistance. Luxembourg held the Presidency of the Council of the European Union in 2015, which was a pivotal year for development cooperation. Major conferences shaping the EU development policy for the next fifteen years took place under the Luxembourg Presidency. At the occasion of the 3rd International Conference on Financing for Development in Addis Abeba, the Presidency could contribute to the adoption of a diversified package of means for development, while maintaining ODA. At the United Nations Sustainable Development Summit in New York an ambitious universal Agenda for Sustainable Development was adopted.

Its general strategy and principles are complemented by 12 sector strategies covering its main areas of intervention; namely, health, humanitarian action, agriculture and food security, local development, water and sanitation, education, training and employability, environment and climate change, gender, governance, capacity building, fragile states and microfinance.

Luxembourg Development Cooperation and humanitarian aid policy is characterised by a constant and progressive effort in quantitative and qualitative terms for the benefit of the poorest. This policy is an expression of true international solidarity and as such an important vector of the foreign policy of the government of Luxembourg.

# Luxembourg Development Cooperation in Kosovo

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Luxembourg's support to Kosovo began with a broad humanitarian and reconstruction programme that was launched immediately after the 1999 conflict. From 2001 onwards, this effort gradually evolved to become a more sustainable development cooperation programme. Today, with the end of similar programmes in Montenegro and Serbia, after these countries were granted EU candidate status, Kosovo is the sole beneficiary of Luxembourg's development aid in the Balkans.

On 23 April 2013, the first partnership commission between the Grand Duchy of Luxembourg and the Republic of Kosovo was held in Luxembourg. A general four-year cooperation agreement was signed that set the development aid framework from 2013 until 2016. This agreement laid out the main principles for Luxembourg's action, focusing on the sectors of vocational education/training; health; as well as water and sanitation. This increased formalisation went hand in hand with the strengthening of diplomatic ties between both countries. This is when the former Development Cooperation Office in Pristina, established in 1999, became an Embassy headed by a non-resident ambassador.

On 24 October 2016, the Grand Duchy of Luxembourg and the Republic of Kosovo signed, in Pristina, a new multiannual cooperation agreement setting the scene for Luxembourg Development Cooperation activities up to 2020. Under this agreement, Luxembourg's efforts focus on four sectors:

- vocational education and training, with continued support for the two Centers of Competence in Ferizaj (paramedical sector) and Prizren (trade professions) and support for new Centers (such as in the ICT sector);
- the strengthening of the Civil Society in Kosovo;
- technical assistance in line with Kosovo's EU integration process and technical support to the Ministry of Finance; and
- the health sector.

Luxembourg continues, in particular, to support the Ministry of Health in implementing the healthcare reform and the opera-

tionalization of the Health Information System, while providing assistance to the Regional Hospitals of Prizren and Gjilan.

Kosovo's European path was confirmed by the entry into force on 1 April 2016 of the Stabilization and Association Agreement (SAA) with the European Union. In that context, a project focusing on technical assistance to the Government of Kosovo and in particular to the Ministry of European Integration, to fully comply with the SAA, has been set up. Furthermore, specific support is provided to the Ministry of Finance to adopt and implement European and international standards.

The current agreement also contributes to the further development of civil society in Kosovo through support to two local non-governmental organisations: Foundation Kosovo-Luxembourg (FKL) and the Kosovar Civil Society Foundation (KCSF). FKL, a Kosovo registered NGO and spin-off from Caritas Luxembourg, is focusing on poverty reduction. Using a community development approach, FKL is targeting the education sector and income generating activities including in the North of the country. KCSF aims to strengthen civil society initiatives by providing information, services and trainings to NGOs and other relevant civic institutions in all sectors. KCSF is also managing on Luxembourg's behalf a fund dedicated to finance local NGOs projects in the fields of social integration to prevent radicalisation, with a focus on youth; objective and fair journalistic reporting and freedom of the press.

In the multilateral domain, Luxembourg supports various projects in the framework of the new agreement and provides financing to UNICEF (home visiting by medical staff), the EBRD (support to SMEs) and a joint UNDP/WHO/UNV project (reduction of air pollution).

Finally, Luxembourg is co-financing, via KfW, the extension and modernisation of the Pristina district heating system.

# Figures

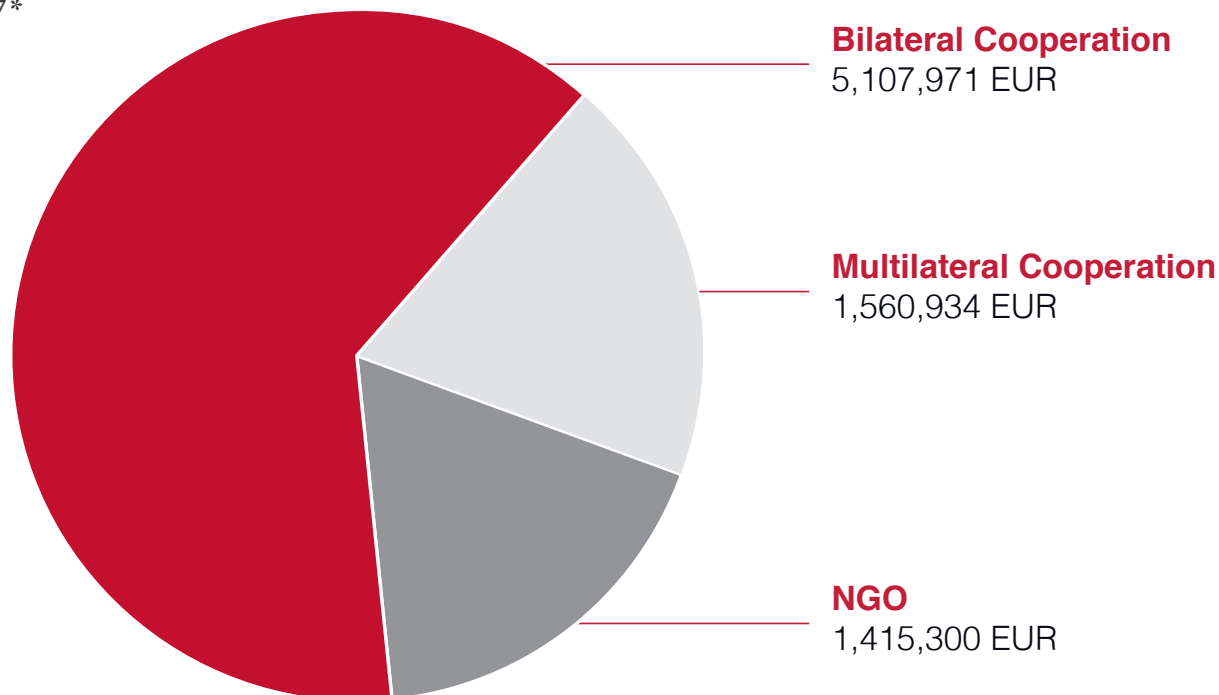
## 1. Bilateral Cooperation

Duration	Title	Implementing Agency	Sector	Total Budget EUR
2009-2018	Support to Vocational Education and Training Reform in Kosovo: Establishment of Centres of Competence in Ferizaj and Prizren	LuxDev	Vocational training	10,310,500
2015-2019	Health Sector Support Programme in Kosovo (II)	LuxDev	Health	6,000,000
2014-2018	Institutional and Technical Support for the Water Supply System, Mitrovica Region (II)	LuxDev	Water & Sanitation	4,500,000
2017-2020	Health Support Programme in Kosovo (III)	LuxDev	Health	7,000,000
2017-2020	Support to Vocational Education and Training Reform in Kosovo (II)	LuxDev	Vocational training	5,000,000
2017-2020	Technical Assistance in the context of European Integration	LuxDev	EU Integration	2,000,000
2017-2019	A holistic approach to fighting poverty	Caritas/FKL	Social	2,000,000
2006-2018	Training in the banking sector and Technical assistance to the Ministry of Finance	ATTF/House of Training	Finance	640,000
2017-2019	Support to civil society in Kosovo	KCSF	Civil society	2,000,000
2018-2020	Improving the District Heating Systems in Pristina	KfW	Energy	2,500,000

## 2. Multilateral Cooperation

Duration	Title	Implementing Agency	Total Budget EUR
2017-2020	Strengthen the family-centered health system to reach vulnerable children and mothers	UNICEF	422,092
2018-2019	Healthier Kosovo	UNDP/WHO/UNV	950,000
2017-2020	Advice for small businesses	EBRD	1,500,000

2017\*

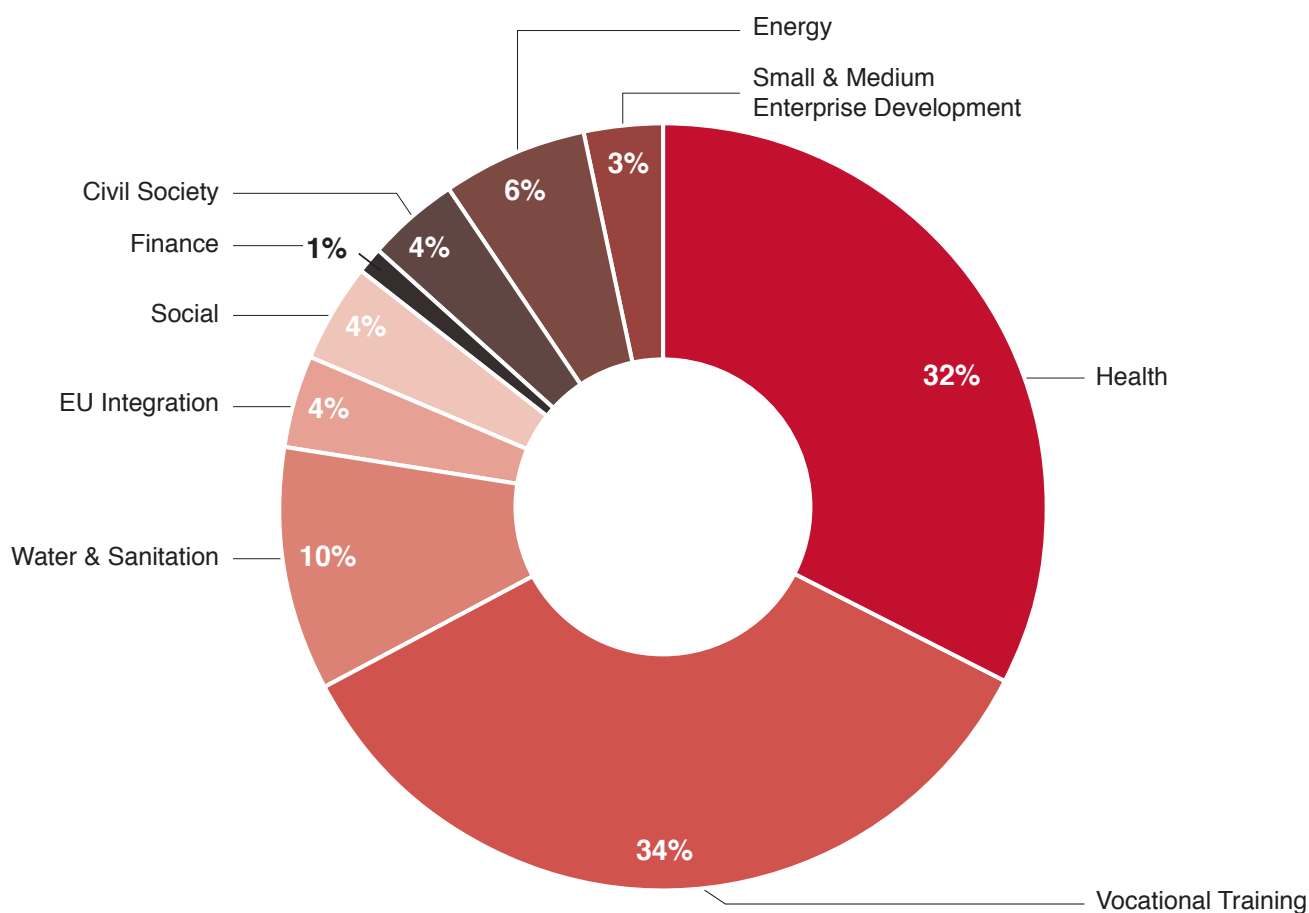


\*2017 non-consolidated figures

## Development Cooperation

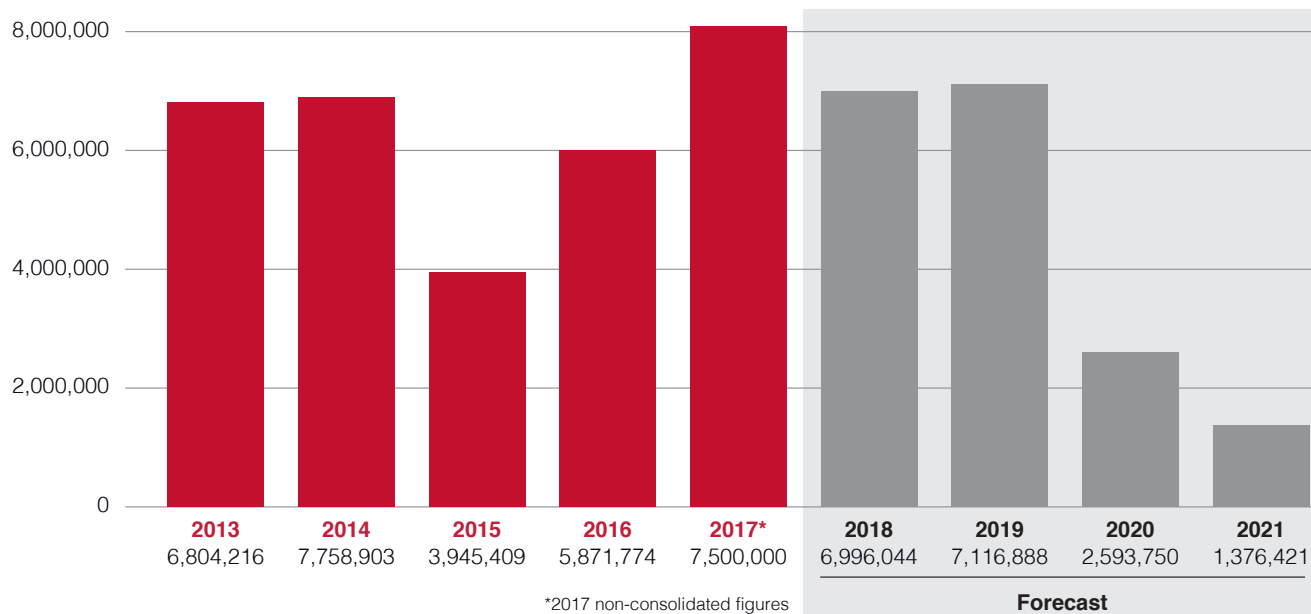
1999-2016: 86 M EUR

2017-2020 | Current programme: 30 M EUR



## Evolution of Funds disbursed

In EUR



## Support to Vocational Education and Training Reform in Kosovo: Establishment of Centres of Competence in Ferizaj and Prizren



2009-2018

KSV/015

The project supports the Ministry of Education, Science and Technology (MEST) of Kosovo and contributes to the modernisation of the formal education system through Vocational and Educational Training (VET) sector reform.

The main objective of the project is to support the reform of the VET system in Kosovo through the establishment of two Centres of Competence (CoC) where the piloting of the new concept of VET institution, academic offer and management structure is being implemented. One of the Centres is specialising in healthcare and located in Ferizaj, the other one is dedicated to the profiles of economy, trade and tourism and located in Prizren. Apart from the construction and equipment of the two CoCs, taking into account the defined occupational profiles and the needs of the labour

market, the project also conducts curriculum development, establishment of a business model aimed at ensuring the long-term sustainability of the centres and capacity development, especially the development of financial capacities enabling the implementation of income-generating activities in the CoCs.

In order to streamline the main components of the country's VET reform, the project is also supporting MEST in macro-components encompassing VET at the national level. An example of this is the project's support for the establishment of a national career guidance model and in the consolidation of the Information Systems and Data Management structure of MEST.

The CoCs' main purpose is to provide high quality VET in secondary education for youngsters in alignment with the labour market needs of the country. In addition, these centres work closely with private companies in their respective sectors to develop hands on and "work-based" learning opportunities for its students and also offers in-house training and life-long-learning services for students, active professionals as well as unemployed adults.

All of the above-mentioned areas of intervention are being conducted as a pilot phase of the VET reform in Kosovo with the long-term aim of replication of its results at the national level.

Contribution of Luxembourg Development Cooperation: 10,310,500 EUR



◀ Practical training in a workshop for Audiometry



## Health Sector Support Programme in Kosovo (Phase II)

2015-2019

KSV/017

KSV/017 project focuses on organisational development, training, coaching and guiding the Ministry of Health (MoH) towards implementing the healthcare reform.

The overall objective of the project, which concentrates on improving the quality of services, will hopefully contribute to a sustained improvement in the health status of the population and equal access to the Kosovo health care system.

The new Government of Kosovo, formed in September 2017, recognises health as one of the priority sectors that contribute to the well-being of the nation and is therefore committed to continue the modernization of the health system in order to provide equal access to high quality health services to all its citizens.

The Government announced that it would focus on making the Health Insurance Fund operational, implementing the Health Information System (HIS), improving the Kosovo Hospital and University Clinical Services, as well as strengthening the capacities and organisation of the Ministry.

The MoH embedded key elements of the reform in its Health Sector Strategy HSS 2017-2021, whose main objectives are:

- strategic objective I: Protection of health and improvement of well-being
- strategic objective II: Solidarity in financial protection of the health of the population
- strategic objective III: Reorganisation of the health sector.

Project KSV/017 is continuously aligning its tasks and activities with the action plan of the HSS 2021 and other policies of the MoH. The project focuses on supporting the activities of strategic objective 3 of the HSS 2021 Action Plan.

The project will also ensure a continuation of the support provided under previous phases for the implementation of the 2010-2020 HIS strategy. This support is aimed at establishing an integrated HIS in those health institutions of the public sector that were not covered through the (previously implemented) pilot intervention. Besides the roll-out of the HIS throughout all health institutions in Kosovo, the project will also focus on the use of data provided by the HIS to improve strategic management and evidence-based decision making.

KSV/017 considers capacity development as its strongest priority in its support of health actors. Capacity development is a core part of all project results and consists of:

- engaging stakeholders in the project interventions
- undertaking need assessment studies
- preparing development plans based on the needs identified
- implementing the activities defined in the plan and monitoring progress based on the baseline data and information.

KSV/017 will help to contribute towards developing strategies, policies, laws and procedures, as well as provide a range of training and tools for the staff of the MoH and other healthcare institutions needed to improve the functioning of their respective organisations.

The strategic focuses of the current project will be included in the third phase as provided for in the bilateral agreement.

Contribution of Luxembourg Development  
Cooperation: 6,000,000 EUR

## Institutional and Technical Support for the Water Supply System, Mitrovica Region (Phase II)



2014-2018

KSV/018

Project KSV/018 is now nearing its completion and the reliable provision of water supply has become a reality within the project area, especially due to the commissioning of the new Shipol water treatment plant and the investments in the network.

The first phase of the investment, financed entirely from Luxembourg funds, was performed in the Municipalities of Mitrovica South and Vushtrri and was completed in 2016 under project KSV/016. Based on KSV/016's positive results and the continuing need for development in the Water, Sanitation and Hygiene (WASH) sectors, the second phase – project KSV/018 – started in 2017 and investments were co-financed with additional funds from the Municipalities of Mitrovica South, Vushtrri and Skenderaj. Phase II had to be divided in two parts, in accordance with the respective payment schedules of the co-financing municipalities. Phase II Part 1 of the investments has mostly been completed during 2017 and the remaining investments planned under Phase II Part 2 are foreseen to be completed during the first half of 2018. The implementation period of project KSV/018 finishes at the end of June 2018.



Project KSV/018 also places a strong emphasis on improving the Mitrovica Regional Water Company's (MRWC) performance through capacity development at both a technical and managerial level. Part of the capacity development involved supporting the company's operation through the development of operating procedures and a business plan. Maintenance outfitting and workspace improvements have also been implemented, providing the MRWC with the necessary infrastructure and equipment for carrying out technical operations. The project was also effective in achieving information technology improvements by investing in necessary hardware and new software, thereby directly supporting seamless data flow and information sharing within the company.

In order for the company and the water supply to be sustainable, the MRWC needs to take full ownership of the process and implement the operating procedures and business plan that were developed. Management will need to show great leadership in applying the capacities that were developed and ensure that the whole company follows suit. The greatest challenge the company faces is reducing non-revenue water, which remains relatively high. Constant support to tackle this issue has been provided, most recently through the establishment of District Metering Areas and the implementation of state-of-the-art satellite-based leak detection.

Contribution of Luxembourg Development Cooperation: 4,500,000 EUR

◀ New pipes for Mitrovica

## Technical Assistance in the context of European Integration

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2017-2020

KSV/019

Following the entry into force of the Stabilization and Association Agreement (SAA) between the Republic of Kosovo and the European Union on 1 April 2016, and in order to support Kosovo's European perspective, Luxembourg will be implementing a project, together with the Ministry of European Integration, providing technical assistance to the Government of Kosovo to support its efforts to fully comply with the requirements of the SAA and other obligations related to European integration. Support will also be provided

to the Ministry in implementing its communication strategy focused on activities relating to SAA compliance.

As an innovative step, it was also decided that the funds allocated to this project will be directly managed by the Ministry of European Integration with the support of technical assistance to be provided by Luxembourg.

Contribution of Luxembourg Development  
Cooperation: 2,000,000 EUR

## ATTF/House of Training

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2006-2018

For several years, ATTF/House of Training has provided training in Kosovo on behalf of Luxembourg Development Cooperation. For more than 12 years, ATTF/House of Training has had a successful collaboration with the Kosovo Banking Association (KBA), whose membership comprises each of the eight banks registered in Kosovo. The training provided covers various subjects, including compliance, risk management and the implementation of international standards and has an important impact on the sector. Having the Training Institute of KBA as partner

further allows ATTF/House of Training to be in contact with the entire financial centre of Kosovo.

Furthermore, the new cooperation agreement provides for specific training and assistance by ATTF/House of Training to the Kosovar Ministry of Finance in view of helping the Ministry to adopt and implement European and international standards and strengthening the Ministry's internal capacities.

Contribution of Luxembourg Development  
Cooperation: 640,000 EUR

### Kosovar Civil Society Foundation (KCSF)

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2017-2019

In the context of the current cooperation agreement, a collaboration with the Kosovar Civil Society Foundation (KCSF) has been established. KCSF manages for Luxembourg a fund dedicated to financing local NGO projects in various sectors, including social integration as a measure to prevent radicalization with a focus on the youth and support for righteous journalist reporting. Women empowerment is specifically included as a cross-cutting theme. More generally, the Luxembourg support provided to the KCSF aims

at strengthening local civil society initiatives by providing information, services and trainings to Kosovo's NGOs and other relevant civic institutions across all sectors. The objective of the collaboration is to contribute to an increased participation of the Kosovo civil society actors in the respective thematic areas and to strengthen the cooperation between civil society and public institutions.

Contribution of Luxembourg Development  
Cooperation: 2,000,000 EUR

# Caritas Luxembourg / Foundation Kosovo Luxembourg (FKL)

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2007-2019

In 2007, after a series of smaller mandates, Luxembourg Development Cooperation gave a mandate to Caritas Luxembourg to implement projects in the social sector, with the main goal of reducing

### Strategy in Kosovo 2011-2014 (Poverty alleviation through sustainable development), and 2014-2016 (Drawing on experience, tracing the future)

The main goal was poverty alleviation through sustainable development focused on health, income generating activities and education, with a geographic concentration on six municipalities in the Southern region. In 2015, two northern municipalities were newly included. Activities were implemented through a participatory approach and were based on needs assessments as well as on key strategic documents of Luxem-

bourg Development Cooperation and of the Government of Kosovo. In order to ensure the viability of past activities and strengthen local ownership, the latter strategy (2014-2016) was implemented by a newly established local NGO “Foundation Kosovo Luxembourg” (FKL), a partner organisation of Caritas Luxembourg, with offices in Ferizaj as well as in Mitrovica.

Contribution of Luxembourg Development Cooperation:

2011-2014: 3,411,893 EUR

2014-2016: 2,000,000 EUR

### Strategy in Kosovo 2017-2019: A holistic approach to fighting poverty

After nearly 20 years of working in Kosovo, a holistic approach to fighting poverty characterizes Caritas Luxembourg’s fourth strategy in Kosovo. Among the priorities of this latest strategy are measures to:

- ensure the viability of past activities;
- guarantee the capitalization of already established know-how;
- strengthen the local partner, FKL, to ensure independence in the future.

Sectors of intervention have been reduced to income generating its activities and education – always through a participatory approach (community development), and geographic coverage is scaled down to five municipalities across the Southern and the Northern region. Continu-

ously high unemployment rates as well as an ever expanding school-age population, highlight the continuous need to provide employment opportunities for small and medium-sized businesses as well as to improve and encourage primary, secondary and vocational education in order to ensure the country’s long-term development. The reduction to two sectors and five municipalities derives from the ultimate goal of strengthening the local partner organisation (FKL), by “focusing” on specific areas and sectors, once support from Caritas Luxembourg is withdrawn in the, yet undefined, future. Finally, throughout the 2017-2019 strategy, the same cross-cutting objectives will be maintained namely gender and environmental sustainability.

Contribution of Luxembourg Development Cooperation: 2,000,000 EUR

### KfW : Improving the District Heating System in Pristina

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2018-2020

From 2012 to 2015, Luxembourg had co-financed, through a delegated cooperation to the European Union, the modernization of the Pristina district heating system and its connection to the Obiliq thermal power plant, so that excess heat generated at this plant could be used to heat households in the capital. The project's aim was to contribute to a cost-effective improvement of the security of supply for district heating in Pristina. The overall objective was to improve the living conditions of the population in Pristina and climate and environment protection. Because of the tremendous

success and impact of the first phase of the project, implemented by the German development bank KfW, Luxembourg decided to finance a second phase focused on extending the network to additional parts of the city and connect more habitants of Pristina whilst also integrating the rehabilitation of the network to avoid losses of water and energy. These further improvements are implemented by KfW and co-financed by the Luxembourg and German Governments.

Contribution of Luxembourg Development  
Cooperation: 2,500,000 EUR



### UNICEF – Strengthen the family-centered health system to reach vulnerable children and mothers

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2017-2020

Despite substantial and consistent progress, particularly in infant and child mortality, child health indicators in Kosovo are still among the poorest in the region and the rest of Europe, pointing to gaps in both access and quality of care.

In the area of health, home visiting in rural and peri-urban areas has proven to be an effective mechanism for addressing inequities, improving the health and well-being of the most vulnerable children and families, and achieving equitable outcomes for children. The joint UNICEF/UNFPA/WHO/Ministry of Health of Kosovo project (2012-2016) that was funded by the Luxembourg Development Cooperation had already made it possible to set up the home visiting initiative in six municipalities. The current UNICEF

project aims to extend this innovative and sustainable element of the previous joint project to 15 municipalities throughout Kosovo to strengthen family-centered health systems and local public health capacities to improve wellbeing of most vulnerable children and mothers in those municipalities by end of 2020.

The project and interventions will result into a reduction of preventable child deaths, improvement in childcare and development, improved family health seeking behaviour, and in an increased access and utilization of health services by the most marginalized children and families.

Contribution of Luxembourg Development  
Cooperation: 422,092 EUR

### UNDP/ WHO/UNV – Healthier Kosovo

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2018-2019

Over the last years, air pollution has gained increased relevance on the global health agenda. It is the biggest environmental risk to health, responsible for the premature deaths of 6,5 million people every year globally.

The project's overall goal is to contribute to reducing the negative impact of air pollution on the health of the population in Kosovo. Especially during the winter months, Pristina ranks among the most polluted cities in the world. The innovative project provides a multi-dimensional approach, including both technical assistance and capacity building for institutions concerned with environmental and health issues, pollution data collection, awareness raising and concrete actions targeted at

young people. The project involves raising public and civil society awareness through innovative solutions (including social media). The project brings together the weight and expertise of three UN specialized agencies, which will work together under the slogan One UN.

It is a logical complement to Luxembourg's bilateral engagement in the health sector and is in line with the priorities and policies of the Government of Kosovo and in particular the Ministry of Health, as well as with the Sustainable Development Goals (SDGs).

Contribution of Luxembourg Development  
Cooperation: 950,000 EUR

### EBRD – Advice for small businesses

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2017-2020

Small and medium sized enterprises (SMEs) have come to the forefront of the Kosovo Government's development agenda since they are the backbone of a dynamic market economy fostering growth and generating employment. As the Western Balkans and Kosovo are progressing towards the European Union, economic development and private sector support remain key priorities for the countries. Yet, local SMEs in Kosovo are often family owned and run businesses and lack a sufficient capital base and management experience.

The European Bank for Reconstruction and Development (EBRD) project's overall objective is to enable SMEs access to expertise by focusing on enhancing their competitiveness with growth potential in most dynamic sectors. The EBRD has already shown in the past that it has the right instruments and expertise at its disposal to do so in Kosovo and in the region. The EBRD's Small Business Initiative (SBI) is a strong toolkit in support of SME development which allows the Bank to provide funding both directly

and through intermediary banks with a view to reach more businesses. However, finance alone often cannot meet the challenges facing SMEs. They also need know-how to improve their performance and growth. Under its Advice for Small Businesses (ASB), the EBRD supports SMEs by providing access to know-how to improve their performance and growth and systemic market development interventions, thereby contributing to the development of a competitive and sustainable private sector in Kosovo. In addition, through working with local consultants and international advisers, SMEs receive know-how how to transform their businesses, how to develop and grow. Finally, the project aims to build and develop the capacities of local consultants.

With the support of the Luxembourg Development Cooperation's funding, approximately 100 SMEs can be supported and advised in this way.

Contribution of Luxembourg Development  
Cooperation: 1,500,000 EUR

### Programme support

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2018

Currently two Junior technical assistants are assigned to the LuxDev projects in Kosovo.



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## NOTES

## NOTES



## Luxembourg Development Cooperation



THE GOVERNMENT  
OF THE GRAND DUCHY OF LUXEMBOURG  
*Ministry of Foreign and European Affairs*

Directorate for Development Cooperation  
and Humanitarian Affairs

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Edited by



in March 2018

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